

## EAST Search History

## EAST Search History (Prior Art)

Ref #	Hits	Search Query	DBs	Default Operator	Plurals	Time Stamp
L1	1	10/652892	US-PGPUB; USPAT; USOCR; EPO; JPO; IBM_TDB	OR	ON	2010/11/30 16:35
L2	22	("20010018691"   "20010027470"   "20020052912"   "20020097254"   "20020154153"   "20020165952"   "20020184341"   "20030037293"   "20030037293"   "5367667"   "5678002"   "5854828"   "5983369"   "6145096"   "6145096"   "6230287"   "6289378"   "6321262"   "6397245"   "6477531"   "6662316"   "6694314"   "6697969"   "7165194").PN.	US-PGPUB; USPAT; USOCR; EPO; JPO; IBM_TDB	OR	ON	2010/11/30 16:35
L3	810	((technical tech helpdesk help) near2 (support\$3 assistance)) and ((transmit\$4 convey \$3) with (supporter provider))	US-PGPUB; USPAT; USOCR; EPO; JPO; IBM_TDB	OR	ON	2010/11/30 16:35
L4	31	((technical tech helpdesk help) near2 (support\$3 assistance)) same ((transmit\$4 convey \$3) with (supporter provider))	US-PGPUB; USPAT; USOCR; EPO; JPO; IBM_TDB	OR	ON	2010/11/30 16:35

L5	14	poll\$3 with (response solution) and L3	US-PGPUB; USPAT; USOCR; EPO; JPO; IBM_TDB	OR	ON	2010/11/30 16:35
L6	1	"7634077".pn.	US-PGPUB; USPAT; USOCR; EPO; JPO; IBM_TDB	OR	ON	2010/11/30 16:35
L7	16	(US-20020184341-\$ or US-20030037293-\$ or US-20010033294-\$ or US-20010018691-\$ or US-20020097254-\$ or US-20060080607-\$ or US-20020154153-\$ or US-20010027470-\$). did. or (US-6145096-\$ or US-6871322-\$ or US-6262726-\$ or US-6694314-\$ or US-6601190-\$ or US-7124326-\$ or US-7165194-\$ or US-6177932-\$).did.	US-PGPUB; USPAT; USOCR; EPO; JPO; IBM_TDB	OR	ON	2010/11/30 16:35
L8	7	(auto automatic automatical\$2) near (tech technical helpdesk) near (assistance support\$3)	US-PGPUB; USPAT; USOCR; EPO; JPO; IBM_TDB	OR	ON	2010/11/30 16:37
L10	144	(auto automatic automatical\$2) near5 (tech technical helpdesk) near (assistance support\$3)	US-PGPUB; USPAT; USOCR; EPO; JPO; IBM_TDB	OR	ON	2010/11/30 16:37
L11	2	(6230287 6615240).pn.	US-PGPUB; USPAT; USOCR; EPO; JPO; IBM_TDB	OR	ON	2010/11/30 16:38
L12	1	("6615240").pn.	US-PGPUB; USPAT; USOCR; EPO; JPO; IBM_TDB	OR	ON	2010/11/30 16:42
L13	51	((auto automatic automatical\$2) near5 (tech technical help \$1desk) near (assistance support \$3)) and poll\$3	US-PGPUB; USPAT; USOCR; EPO; JPO; IBM_TDB	OR	ON	2010/11/30 16:42

L14	41	("5918004"   "5944839"   "5983364").PN. OR ("6145096").URPN.	US-PGPUB; USPAT; USOCR	OR	ON	2010/11/30 18:25
L16	90	I10 and diagnos\$4	US-PGPUB; USPAT; USOCR; EPO; JPO; IBM_TDB	OR	ON	2010/11/30 19:05
L18	1	"WO 2000068793"	US-PGPUB; USPAT; USOCR; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2010/11/30 19:09
L19	2	"6742141".pn.	US-PGPUB; USPAT; USOCR; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2010/11/30 19:10
L20	75	("4456994"   "4517468"   "4972453"   "5394549"   "5455933"   "5469498"   "5546502"   "5829001"   "5894573"   "5901320"   "5906656"   "5919247"   "5944839"   "5960170"   "5983364"   "6026500"   "6029258"   "6035423"   "6145096"   "6247151"   "6260048"   "6298457"   "6370542"   "6473659"   "6487677").PN. OR ("6742141").URPN.	US-PGPUB; USPAT; USOCR	OR	ON	2010/11/30 19:11
L22	14	"714".clas. and I10	US-PGPUB; USPAT; USOCR	OR	ON	2010/11/30 19:14

L26	3	I2 and flag	US-PGPUB; USPAT; USOCR; EPO; JPO; IBM_TDB	OR	ON	2010/11/30 20:21
L27	1	I7 and flag	US-PGPUB; USPAT; USOCR	OR	ON	2010/11/30 20:23
L28	10	(remov\$3 delet\$3) with run near key same (registry)	US-PGPUB; USPAT; USOCR	OR	ON	2010/11/30 22:07
L29	43	(remov\$3 delet\$3 disabl\$3) with run with key same (registry)	US-PGPUB; USPAT; USOCR	OR	ON	2010/11/30 22:09

**EAST Search History (I nterference)**

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**11/ 30/ 2010 11:48:56 PM****C:\ Documents and Settings\ ttran2\ My Documents\ EAST\ Workspaces\ 10\ 10-652892\_technical\_support.wsp**